Lifecycle of a Business Continuity Program

The End is Nigh

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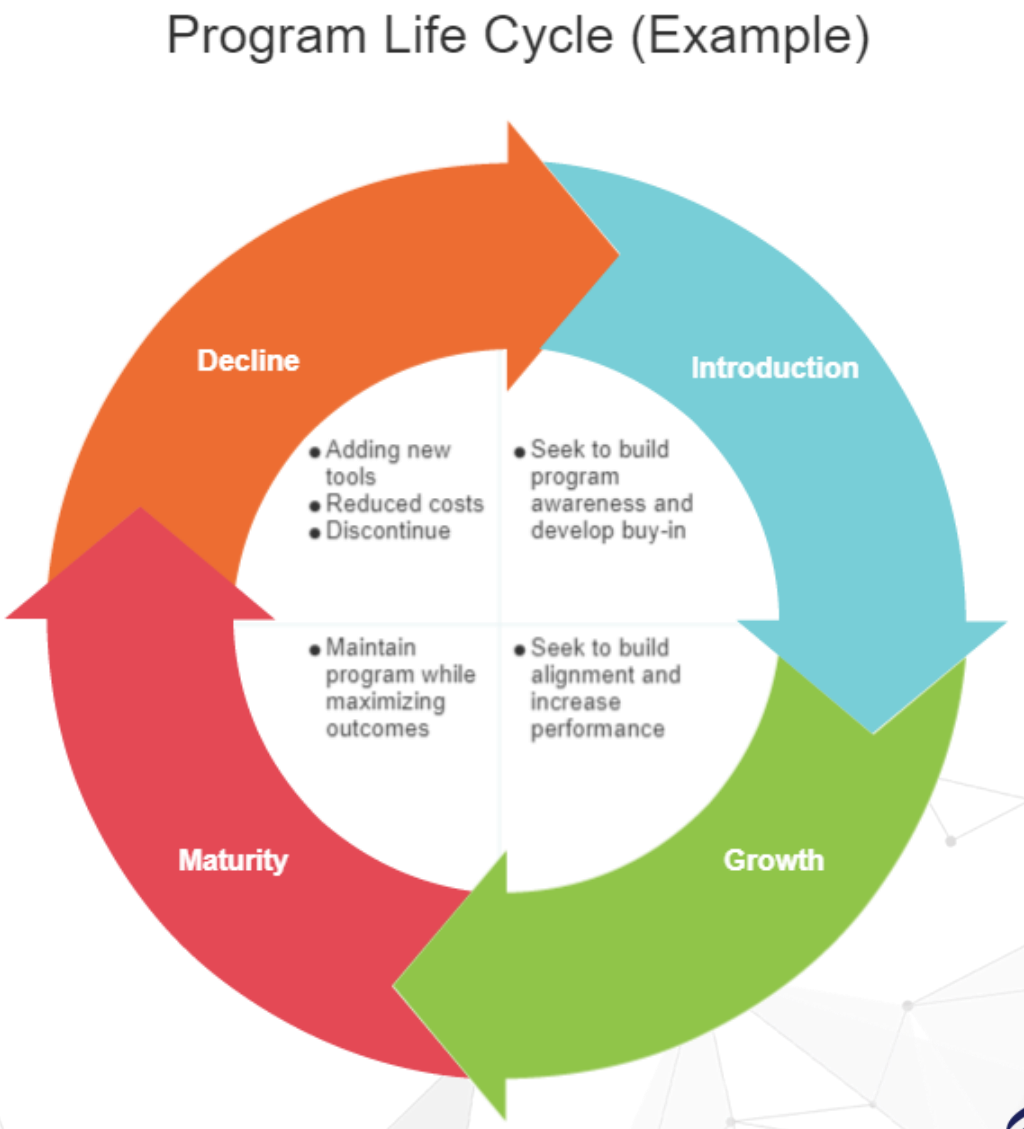
CO-CREATING SOLUTIONS
FOR A BETTER FUTURE

CHANGE IS NECESSARY



“PEOPLE WHO APPEAR TO BE RESISTING CHANGE MAY SIMPLY BE THE VICTIM OF BAD HABITS. HABIT, LIKE GRAVITY, NEVER TAKES A DAY OFF.”

—

Paul Gibbons, The Science of Successful Organizational Change: How Leaders Set Strategy, Change Behavior, and Create an Agile Culture

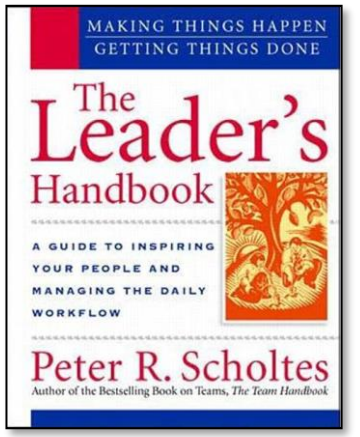
THE BUSINESS CONTINUITY PROGRAM

It is a sum of processes, procedures and plans, not the entirety of its existence.

When Is It Time

1. Projects aren't getting completed in a timely manner
2. Your process requires a lot of resources with little ROI
3. The process is inconsistent across teams or departments
4. The process has recurring bottlenecks
5. Busywork and repetitive tasks aren't automated
6. Your team members have provided constructive criticism of the process
7. The process is not clear to those involved

https://www.lucidchart.com/blog/signs-your-process-isnt-working



BREAKTHROUGH IMPROVEMENT

The Leader's Handbook by Peter Scholtes

1. Step back and see what is going on.
2. Step closer and look at your organization’s current systems and capabilities.
3. Describe the future, define the ideal.
4. Identify the actions, plan for successful accomplishment, and select the priorities.
5. Mobilize the resources and begin.
6. Leaders shift from planners to reviewers, from decision makers to researchers.
7. The organization learns to improve and integrates what has been learned in future cycles.

The Leader’s Handbook by Peter Scholtes, pg. 189

“OUR DILEMMA IS THAT WE HATE CHANGE AND LOVE IT AT THE SAME TIME; WHAT WE REALLY WANT IS FOR THINGS TO REMAIN THE SAME BUT GET BETTER.”

- Sydney J. Harris

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