



**Liberty Valley Chapter Meeting  
Thursday, April 9, 2015  
PJM Interconnection, Audubon, PA**

**“PJM Interconnection”  
Glenn Weiss, PJM Interconnection**

Glenn Weis, Client Manager, Member Relations for PJM Interconnection provided a brief overview of the company to kick off the meeting. PJM is a regional transmission organization (RTO) that coordinates the movement of wholesale electricity in all or parts of 13 states and the District of Columbia. PJM is responsible for grid operations and transmission service within the grid. Along with providing reliability with minute-to-minute power control of the grid, PJM also provides Regional Planning with a 15 year outlook to assist in overall market planning.

Interested in more information? Check out the [PJM website](#).

**“Cyber Security Incident Response Event Recognition and Triage Approach”  
LeRoy Bunyon & John McGlynn, PJM Interconnection**

LeRoy Bunyon, BCP Program Manager for PJM, presented information on how PJM handles Cyber Security Incidents, which included the overview of the responsibilities of the CSIRT (Cyber Security Incident Response Team). The CSIRT Assessment Team recommends a course of action and they follow a standard checklist to ensure everything is done correctly as it relates to the incident.

John McGlynn, Corporate Information Security, gave a brief overview of the Cyber Kill Chain, which is a standard model developed by Lockheed Martin that describes the different phases of a Cyber-attack. Disrupting any of these phases could help stop or slow an attacker.



**(L to R) Glenn Weiss, LeRoy Bunyon, John McGlynn, PJM Interconnection**

## “Continuity of Operations (COOP) from a Public Safety Perspective”

**Tim Elbertson, Montgomery County Department of Public Safety**

Tim Elbertson as the Community Outreach Coordinator for Montgomery County gave the ACP Chapter an outline of the typical Disaster Cycle: **Preparation → Disaster → Response → Recovery → Prevention**

After a disaster occurs, short-term, intermediate and long-term needs such as food, clothing, water, electricity, money will need to be provided to the individuals impacted by the disaster. Businesses have a responsibility to help with those needs in the community.

Tim encouraged preparedness in our organizations. Does your business have a plan? Is your staff personally prepared? How can your clients prepare? With communication being a key part of the plan, how is it going to work? Can you use text messages instead of phone calls?

Tim also suggested building relationships with the local emergency managers. Aim to meet those individuals before the disaster as “disasters are a terrible time to shake hands,” said Tim.



**Tim Elbertson, Montgomery County**

**“Understanding Your Critical Vendors Resiliency: Go Beyond the Questionnaire”  
Brian Calabrese, Wellington Management**

Brian Calabrese, VP and Business Continuity Manager at Wellington Management, presented an overview of his company’s vendor management program which assists in understanding their critical vendors’ resiliency beyond using a standard questionnaire. As part of Wellington’s vendor management program, they perform a broad range of due diligence. They rate their vendors as it relates to Operational, Readiness and Overall Risk, using a Low-Medium-High scale.

Companies tend to use a standard vendor questionnaire in their program, but Brian asked the audience if the responses really provided a sense of the vendors’ resiliency of the service they are providing to your organization.

To understand in better detail the vendors’ capabilities, Brian suggested shifting the focus from the corporate level to the service level. Companies also may want to perform on-site due diligence, which allows everyone to discuss the key topics as it relates to the vendor’s service.

For more detailed information, please feel free to review Brian’s presentation.



**Brian Calabrese, Wellington Management**



**The ACP Liberty Valley Chapter Board and the Presenters**

**Left to right – Barbara Shaw, Julie Nespoli-Manning, Brian Mackay, Amy Lane, Marc Tumolo, Brian Calabrese, LeRoy Bunyon, Tim Elbertson**