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Our Mission: Everything we do professionally and as an organization is dedicated to protecting lives, safeguarding businesses, and fostering



President's Comments

My business is about to embark on another Business Impact Analysis (BIA). We should since the one we are working from is stale and our business has changed. It is so interesting how some folks in this field make things harder than they are. With the continuity industry at least matured through middle age (40-50 years or so) and we still have differences in basic definitions. By nature, we are a passionate group of folks (or why else would we put ourselves through the torture?), which tends to elongate the collaboration and consensus process. Hmmmm, maybe it's time to consider some Adaptive Business Continuity, eh Mark Armour?

You'd think by now differences in definitions wouldn't be the case. An example is the word plan. Is that something between your ears? Is it a written document? Is the plan written in the current template? We in the continuity field make it even more complex by adding additional "types," such as, business continuity, disaster recovery, evacuation, incident response or crisis management. Our discipline has divided and conquered by adding more confusing types to the vagueness of *a plan*. Now, add to the confusion, what if there is a different template for each type?

Consider a change process where a simple question is asked, "Do you have a Recovery Plan?" can be interpreted much differently than, "Has your completed information technology recovery and restoration plan, using the standard template, been placed in the repository?" The person answering this self-identified change control question just might answer differently. Looking to review "the plan", I can't find one and call to ask where it might be since they answered YES! Short response is, well, yes, I have a plan, followed by, it's just not written down. At this point in time I usually forgo the template and take anything written, even it's in Crayola on a napkin and reasonably sound.

Words have meanings. Any non-qualifying question on a computer screen or even in discussion for that matter will have different meaning to every one of us. This is based on our past experiences, our present conditions, our maturity and whether we care or are interested about the topic of discussion or question.

Clarity is the key. I make it a point not to answer hallway questions because they are so short and lack context. Like the vague change question "do you have a recovery plan," unless you have time to unpack the meaning behind the question with them and clarity with the words of choice, I recommend being cautious. If you have time to discuss and get the clarity needed for both to understand, feel free to meet in the hallway conference room. It's amazing how much you can get done face to face, even just passing in the hallways.

Please share your thoughts on any of the subjects mentioned in this rambling (BIA, the maturity of our field, the meaning of words, the importance of clear definitions, and last but not least, clarity) to my email wendy.a.nelson@raytheon.com. I would love to hear your thoughts!

Have an enjoyable March. I look forward to seeing you all at our March meeting on the 5th.

At your service, Wendy

Program Updates by Chet Bojarski

We hope you were able to join us at our February 5th site visit and networking event held at Southern Glazer's Wine & Spirits. Our own **Barry Morgeson** hosted the ACP North Texas chapter at their facility in Farmers Branch. We started the afternoon session with guided tours of the warehouse and logistics required to keep the beverage supply chain smoothly in place ([you all looked great in those safety vests!](#)). It was a great reminder to all of us that there is so much more that goes on behind the scenes to ensure our favorite bottle of spirits is conveniently waiting for us at our local store.



After the tour we gathered as Wendy kicked off our ACP Monthly meeting with a little ice breaker. She turned it over to Barry and he did a great presentation on "Resiliency Leadership", which was given by Southern Glazer's Wine & Spirits at 2018 Continuity Insights 2018. After Wendy wrapped up the ACP meeting, Barry hosted an after-meeting event where we all had the opportunity to do some wine tasting as we took time to engage in a variety of conversations. Special thanks go out to both Barry and Southern Glazer's Wine & Spirits for hosting the February ACP North Texas chapter meeting in such a unique and engaging way.

As we look ahead to March, we move to Plano, Texas (this is a different location than previously announced) as we will be hosted by Fannie Mae and another of our chapter members **Mr. Luis Tapia**, CBCP. Luis has graciously stepped up to both host our monthly meeting and be our presenter when we had a logistical issue with our March meeting. Luis's presentation is titled "Business continuity and crisis management considerations from the Oct. 1, 2017 shooting in Las Vegas". As some of us were just in Las Vegas for the ACP National meeting and DRII2019, I have to say each time I passed Mandalay Bay, I could not help but think of that that event. I am personally looking forward to hearing Luis's insight.

The map for our March meeting is on the website. We hope to see you at our March 5th, 2019 monthly meeting which will start promptly at Noon. Remember the host site is Fannie Mae, Granite Park VII, 5600 Granite Parkway, Plano, TX 75024. Once you arrive, park in the parking garage in Visitor parking, walk in the front door and there will be a front desk attendant that will assist you with security check in. Our meeting will be on the second floor in Kettle Falls – A. Please give yourself time to find the new location and get seated).

North Texas ACP Chapter Meetings

Meetings are generally held the first Tuesday of every month from 12:00 noon to 2:00 pm. The location varies, so check the Chapter Newsletter or [Website](#) for location information. If you have a topic you would like discussed or presented, please contact any of our board members (Sidebar on page 3).

Next Meeting

Date March 5, 2019
Time 12:00 pm – 2:00 pm
Location Fannie Mae
Granite Park VII, 5600 Granite Parkway
Plano, TX 75024 [Map](#)
Lunch Sponsored by Fannie Mae

Agenda

Call to Order/Welcome Wendy Nelson
Upcoming Events Wendy Nelson
Featured Speaker Luis Tapia, CBCP, CEM
Program Business Continuity and Crisis Management Considerations from the October 1, 2017 shooting in Las Vegas

DRI2019 News



Pictured from L to R is: Raymond Seid, Jim Kinsman, Ronnie Sebren, and Stephen Weber from McKesson's Business Continuity Services team.

Part of the Trust, Risk, Assurance, and Compliance department under the Information Security and Risk Management organization.

Congratulations to Jim Kinsman and McKesson Healthcare who won Team of the Year at the 2019 DRI International Annual Conference.

This award recognizes excellent business continuity teams, of which essential ingredients are collaboration and communication. Nominees will display exceptional teamwork within the business continuity department, in-house across the organization, and with external consultants and partners.

In addition to winning Team of the Year, Raymond Seid won Program Leader of the Year (Private Sector).

Here is the link to additional information about the awards: <https://conference.drii.org/awards-of-excellence/>

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BCI News

Why Join?

Knowledge.

Integrity.

Innovation.

Support.

ACP is the premier organization for business continuity professionals providing a powerful networking and learning environment for its members.

Known for its progressive programs, workshops and symposiums, the organization has become a unifying force in defining and leading the continuously evolving fields of business continuity, disaster recovery and emergency response.

BCI USA Ambassador for North Texas ACP



Dianne Stephens, AFBCI presenting at the February ACPO North Texas Meeting.

Our chapter was mentioned in the BCI [website](#):

The BCI launched their ambassador program recently and the first interactions have started to take place. Dianne Stephens, AFBCI spoke at the ACP North Texas Chapter earlier this week about current BCI activity. She outlined the recent BCI research papers such as the [Supply Chain Resiliency report](#), the [Emergency Communications report](#) and the [Continuity and Resilience report](#).

She explained that her role was to help disseminate and raise awareness about the BCI's research activity and the reports published after research has been completed.

Dianne is also liaising with educational institutes with a view to engaging them with the BCI research program and to encourage submissions for the [new BCI Academic Journal](#).

The Benefits of ACP Membership

Why should you join ACP or renew your ACP membership? We polled several active members of the North Texas Chapter, here's what they had to say:

- information provided ... which helps me stay relevant in the industry.
- network, which often includes sponsored lunches (free to ACP members)
- BC learning/improvement and support group
- the friends I have made (i.e. networking)
- learning new ways of doing things
- behind-the-scenes field trips which are interesting, relevant, educational and fun
- personal development – Over and above the professional side, by being a member and working with peers across multiple companies, industries and disciplines, I have a better appreciation of areas that I may not have exposure to within my own company. As such, I can use that information about my industry to advance myself personally and professionally.
- deep-dive discussions on relevant and timely topics
- networking. Meet the best people within the DFW area that have similar job duties.

2019 MEETING SCHEDULE

Schedule and Locations are Subject to Change!

Date	Location
April 2	Computer Solutions, Dallas
May 7	Toyota North American Headquarters, Plano
June 4	Boy Scouts of America, Irving
July 9	Boy Scouts of America, Irving
August 6	Boy Scouts of America, Irving
September 10	Site Visit (TBD)
October 1	Federal Reserve Bank, Dallas
November 1	Mary Kay Headquarters, Addison
December 3	Maggiano's Little Italy (Willow Bend), Plano

Check [here](#) for most current topic, speaker, and meeting location updates

Please contact a board member if there is a topic that you would like discussed, if interested in presenting, or know of others who would be willing to present an upcoming meeting.

You are the Reason—Update your ACP Profile

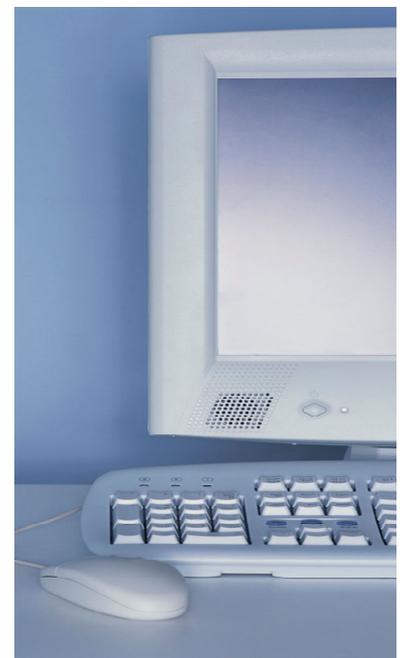
Because of you and your interest in giving back to the continuity community as a mentor or mentee, ACP is creating a formal ACP Mentorship Program!

In your current ACP profile, you shared a desire to be a mentor and/or mentee by selecting the “Be a mentor” or “Be a mentee” on the Special Group Interest section of your profile.

ACP wants to continue our partnership with you in starting a valuable and sustainable Mentorship Program. Here’s how you can help us do that.

At your earliest convenience, please go to the ACP International website and renew your interest in the Mentorship Program by updating your profile www.acp-international.com:

- Your Information: Provide the most current contact information
- Please share with us: Special Group Interest, select “Be a mentor” or “Be a mentee”
- Demographics Section: Provide Industry Segment and Areas of Expertise information



TRAINING OPPORTUNITIES

Upcoming Conferences

DRJ Spring World 2019

March 24-27, 2019 – Orlando, FL
Approx. \$1395 [Conference link](#)

Continuity Insights Management Conference 2019

April 15-17, 2019 – Hilton New Orleans Riverside, New Orleans, LA
Approx. \$1595 (\$100 Discount until 3/15/19 and \$100 ACP Discount—Promo Code: ACP)
[Conference Link](#)

Business Resilience Conference

April 25, 2019 – Grand Hyatt DFW, Dallas, TX 75261
Approx. \$795 [Conference link](#)

RIMS2019

April 28-May 1, 2019 – Boston, MA
Approx. \$1165 (Certified Individual Discount)
[Conference link](#)

Gartner Security & Risk Management Summit 2019

June 17-20, 2019 – National Harbor, MD
Approx. \$3350 (\$350 Discount until 4/19/19)
[Conference link](#)

DRJ Fall 2019

September 29-October 2, 2019 – Phoenix, AZ
Approx. \$1395 [Conference link](#)

Local Certification Classes

DRI

ABCP Certification Class - BCLE 2000 Dallas 3/18/19 - 3/22/2019 (4.5 days of instruction then a half day for qualifying exam)
\$2750 Does not include lodging/transportation
[Class link](#)

• BCI (through Brison, Ltd)

CBCI Certification Course 2/25/19 -3/1/2019
\$3340 Does not include lodging/transportation
[Class link](#)

Ongoing Webinars

Federal Government

[Webinar link](#) Held on the **1st Wednesday of every month at 1 P.M. Central Time.**

ACP International

[Webinar link](#) Held monthly. Check website for details.

Firestorm

[Webinar link](#) Held monthly. Check website for details, scroll down and look under Events

Bright Talk

[Webinar link](#) Random scheduling.

Courses Beyond Conferences/Webinars

Business Continuity Institute www.thebci.org

Disaster Recovery Institute International www.drii.org

ISO Based Training <https://pecb.com/training>

National Initiative for Cybersecurity Careers and Studies (NICCS) Training [More info](#)

Here are a more ways to find out what we have planned:

Our web site: <http://northtx.acp-international.com>

Join our [LinkedIn Group](#) for the latest updates

Follow us on **Twitter:** @Northtxacp

