



May 2020 Newsletter

Our Mission: Everything we do professionally and as an organization is dedicated to protecting lives, safeguarding businesses, and fostering community resiliency.



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President's Comments

North Texas Chapter Members,

I am amazed by how so much has changed in the past 2 months, from both a personal and professional perspective. Many things have been turned upside down, but resiliency and crisis management professionals remain a calming voice for their organizations. With some places beginning the process of re-opening, I wonder how much of this change is permanent. Here are a few of my thoughts and observations:

The "work from home" movement took full advantage of being in the spotlight. Employees in many industries demonstrated that not only is this a viable continuity strategy, but effective enough to potentially continue as a way of working after the pandemic is over. For those industries that aren't able to work from home (i.e. manufacturing, service and experience oriented activities) many of the back office processes have gone remote. It looks like "work from home" may become a pillar of modern work, rather than the niche perk few of us enjoyed.

What will our workplace of the future look like? Will we say goodbye to open office space floorplans and hello once again to large cubicle walls? Will we forgo the office all together for a mostly remote workforce? Perhaps putting thousands of people in a building will be a thing of the past. Will we have A and B staff that alternate their time in a workspace?

When will you take a flight again, and what will that experience look like? Will there be no middle aisle seats? Talking with my wife this week, she expressed no desire to take some of our annual trips out of state, and instead suggested using the RV more for road trips. If your employer requires you to travel for work, what will that look like and how would you cope with the changes in air travel?

While several of these observations contain a number of unknowns, what I do know is that our ACP North Texas members are here for each other. Many of you have reached out to each other to compare notes on response and continuity activities, point of dispensing (POD) strategies, and changes to your resiliency programs (i.e. testing requirements, approaches to training, etc.). I am very proud of how our members have supported each other during these times. If you haven't done so already, I encourage you to connect with other members to catch up, talk shop, or just check-in to see how they are doing. For next month's newsletter, we would like to highlight how you are managing through the pandemic. Did you start a new garden? Send us a photo - we would love to see it. What does your command center / home office look like? Do we have any members that are secretly amazing chefs? Send in a photo to be included in our next newsletter. Thank you for all you do to keep your organization resilient!



Luis Tapia

Program Updates by Chet Bojarski

Programs by Chet Bojarski (End of April 2020)
Our program went Virtual for our April 7th chapter meeting! After a few initial connection issues for some of our members and some learnings we as a chapter had, the meeting continued on schedule. Our president did a great job in not only facilitating the meeting, but also utilizing the polling feature of the technology, and being our tech person controlling the WebEx!

With all that being said, Luis was also the host of a question and answer session focusing on “*Trends in Resiliency and Observations from the Financial Services Sector*” with **Bob Fucito**, VP Enterprise Resiliency and Security at **Fannie Mae**. As we all virtually connected (most likely and safely from our homes), Bob joined us from the Washington DC area. It was great to hear Bob’s insight around resiliency, finance, and also how the COVID-19 Pandemic proved his statement “You never get the disaster you plan for”. We appreciate Bob taking time out of his schedule to share his views with our chapter members.

Our May 5th meeting has been changed to a virtual meeting and will continue to be sponsored by **Fusion Risk Management**. Our guest speaker will be **Lynn James of Fusion Risk Management**. Lynn’s presentation is extremely timely and is on “*The Importance of Building a Resilient Ecosystem*” as we all must consider as a globalized economy expands the ecosystem of all organizations, from Fortune 500 corporations down to mom-and-pop shops. More so than ever, the COVID-19 pandemic has highlighted how outages in a global supply chain can impact your workforce, workplaces, vendors, and technology. In this presentation, Lynn will discuss the steps you can take to address these myriad risks and mitigate their potential effects before they threaten your business. With Fusion Risk Management hosting our May meeting they have generously offered the use of the Virtual technology they use, **Ring Central** <https://www.ringcentral.com>. Please register for our Evite, and we are also providing the link to the meeting here <https://meetings.ringcentral.com/j/1494050976>. To avoid technology issues and start the meeting on time, we encourage you to connect early as we will be opening the conference bridge at 11:30 CT to test your connections (it always takes time the first time you use a new service). For those without video/web capability, dial in audio only at (469) 445-0100 or (773) 231-9226, with the Meeting ID: 149 405 0976

Stay Safe, Stay Resilient, Stay positive - Chet.

North Texas ACP Chapter Meetings

Meetings are generally held the first Tuesday of every month from 12:00 noon to 2:00 pm. The location varies, so check the Chapter Newsletter or [Website](#) for location information. If you have a topic you would like discussed or presented, please contact any of our board members (Sidebar on page 3).

Next Meeting

Agenda

Meeting Survey

Date	May 5, 2020	Presenter	Lynn James
Time	12:00 pm— 1:30 pm		
Location	Virtual Meeting Fusion Risk Management		
Topic	The Importance of Building a Resilient Ecosystem		



Human-operated ransomware attacks: A preventable disaster

Microsoft Threat Protection Intelligence Team

Human-operated ransomware campaigns pose a significant and growing threat to businesses and represent one of the most impactful trends in cyberattacks today. In these hands-on-keyboard attacks, which are different from auto-spreading ransomware like [WannaCry](#) or [NotPetya](#), adversaries employ credential theft and lateral movement methods traditionally associated with targeted attacks like those from nation-state actors. They exhibit extensive knowledge of systems administration and common network security misconfigurations, perform thorough reconnaissance, and adapt to what they discover in a compromised network.

These attacks are known to take advantage of network configuration weaknesses and vulnerable services to deploy devastating ransomware payloads. And while ransomware is the very visible action taken in these attacks, human operators also deliver other malicious payloads, steal credentials, and access and exfiltrate data from compromised networks. News about ransomware attacks often focus on the downtimes they cause, the ransom payments, and the details of the ransomware payload, leaving out details of the oftentimes long-running campaigns and preventable domain compromise that allow these human-operated attacks to succeed.

[Read More](#)

BC/DR Job Postings

Looking for a new position, Cheyene Marling at BC Management suggests subscribing to their BCM Career Alerts (orange button) on their [website](#). The system quickly notifies professionals once a new job is posted that might be a potential match to your search preferences.

Posted LinkedIn positions:

Sr Specialist, Business Continuity
Charles Schwab
Westlake, TX, US

Business Continuity Program Manager
Parkland Hospital
Dallas, TX, US

Disaster Recovery Specialist
CORPORATE Estrategia y Creatividad de Marca
Dallas, TX, US

Risk & Safety Manager
Dallas Housing Authority
Dallas, TX, US

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Why Join?

Knowledge.

Integrity.

Innovation.

Support.

ACP is the premier organization for business continuity professionals providing a powerful networking and learning environment for its members.

Known for its progressive programs, workshops and symposiums, the organization has become a unifying force in defining and leading the continuously evolving fields of business continuity, disaster recovery and emergency response.

We would love feedback from you regarding our meetings. Below are the QR codes for some previous meetings. Scan the code with your phone and answer 10 questions. Thank you.

1-14-20
FEMA



2-4-20
Ericsson



What is the difference between an emergency and a disaster?

As defined by the Federal Emergency Management Agency (FEMA), an EMERGENCY is any occasion or instance--such as a hurricane, tornado, storm, flood, tidal wave, tsunami, earthquake, volcanic eruption, landslide, mudslide, snowstorm, fire, explosion, nuclear accident, or any other natural or man-made catastrophe--that warrants action to save lives and to protect property, public health, and safety.

As defined in Texas Government Code Chapter 418.004, a DISASTER is the occurrence or imminent threat of widespread or severe damage, injury or loss of life or property resulting from any natural or man-made cause, including fire, flood, earthquake, wind, storm, wave action, oil spill or other water contamination, volcanic activity, epidemic, air contamination, blight, drought, infestation, explosion, riot, hostile military or paramilitary action, extreme heat, other public calamity requiring emergency action or energy emergency.

This information is from The Texas Emergency Management—Executive Guide.

Link to entire document here.

[Read more](#)

2020 MEETING SCHEDULE

Schedule and Locations are Subject to Change!

2020 Dates

May 5	Virtual— Fusion Risk Management
June 2	Toyota Motors North America, Plano
July 7	Boy Scouts of America, Irving
August 4	Boy Scouts of America, Irving
September 1	Sirius Computer Solutions, Dallas
October 6	TBD (Hosted by Fusion)
November 10	Boy Scouts of America, Irving
December 8	Holiday Luncheon & Year End Event (North Texas Chapter members-only)

Check [here](#) for most current topic, speaker, and meeting location updates

Please contact a board member if there is a topic that you would like discussed, if interested in presenting, or know of others who would be willing to present an upcoming meeting.

Practical Steps to Ensure a Bank's Business Continuity During a Pandemic

A pandemic is a very particular and very terrible type of crisis. Unlike other crises such as earthquakes or cyberattacks which impact the bank's infrastructure, pandemics directly impact its people – employees, vendors, suppliers – who might be unable to perform their jobs. Further, customers cannot do business in usual ways. Unlike other crises such as technological breakdowns or security threats to which there is a reasonable expectation of resolution within a certain time frame, a pandemic's duration can be prolonged. Its severity can be brutal. Planning for a pandemic should start long before the pandemic is on the horizon. Still, there are practical steps which can be taken to help banks during such a crisis. This information is a compilation of best practices and, by the nature of pandemics and locations, cannot be all inclusive. Adapt the material to your specific situation and circumstances. [Read More](#)

ACP National Board Member

Allan Schmidt, MBCP, MBCI, CPSPC
Marketing Committee Co-Chair



Allan is beginning a new role as Vice President, Business Resiliency Manager with JPMorgan Chase & Co. He is a seasoned Business Continuity Management Professional with a technology driven business background and MBA degree who utilizes a risk management approach in assessing both internal and external client needs in order to determine the optimal solutions for ensuring resilience and recovery capability. Having a diverse business background, Allan's areas of expertise includes Business Continuity and Resiliency, Crisis Management, Disaster Recovery Planning, and Business Process Improvement with special interest in Strategic Planning and Management.

TRAINING OPPORTUNITIES

Upcoming Conferences

DRJ Fall 2020

September 28—October 1, 2020—Phoenix, AZ

INTERFACE Dallas

October 14, 2020—Irving Convention Center

[Conference Link](#)

DRJ Spring 2021

March 28-31, 2021—Orlando, FL

Critical Facilities Summit

2020 TBA

North Texas Facilities/Managing Green Buildings Expo

2020 TBA

Local Certification Classes

DRI

BCLE 2000 Dallas 7/13/2020 - 7/17/2020, \$2750 Does not include lodging/transportation. [Class Link](#)

BCI

BCI - CBCI Certification Course Understand the business continuity concepts and good practices !
May 04-06 / May 26-28 / June 08-10
June 15-17 / June 22-24

BCI - Business Impact Analysis (BIA) Founding block of Business Continuity Management May 20-21

BCI - Incident Response and Crisis Management How to be efficient when D-Day comes June 08-09

BCI - Supply Chain Resilience Lawsuits won't help you continue now

CBCI Certification Course (Dallas, TX)

December 2-4, 2020 through Premier Continuum

[Class Link](#)

Ongoing Webinars

Federal Government

[Webinar link](#) Held on the **1st Wednesday of every month at 1 P.M. Central Time.**

ACP International

[Webinar link](#) Held monthly. Check website for details.

Firestorm

[Webinar link](#) Held monthly. Check website for details, scroll down and look under Events

Bright Talk

[Webinar link](#) Random scheduling.

Courses Beyond Conferences/Webinars

Business Continuity Institute www.thebci.org

Disaster Recovery Institute International www.drii.org

InfraGard (Partnership between FBI and Public Sector)
www.infragard.org

TEEX www.teex.org

ISO Based Training <https://pecb.com/training>

National Initiative for Cybersecurity Careers and Studies (NICCS) Training [More info](#)

Here are a more ways to find out what we have planned:

Our web site: <http://northtx.acp-international.com>

Join our [LinkedIn Group](#) for the latest updates

Follow us on **Twitter:** @Northtxacp

