



# November 2020 Newsletter

*Our Mission: Everything we do professionally and as an organization is dedicated to protecting lives, safeguarding businesses, and fostering community resiliency.*



## President's Comments

ACP North Texas Members,

Welcome to the Fall season! The weather change locally has been welcomed relief from the extreme summer temperatures.

Seven months into the pandemic, I've started to see draft After Action Reports (AAR) on the COVID-19 response and coordination. Depending on the industry (and regulatory environment) the initial findings are starting to provide some broad themes and trends regarding the lessons learned and areas for improvement. Broadly speaking, several of the findings include:

- Incorporate an "all-hazards" approach to pandemic plans
- Revisit "triggers" and other thresholds that prompt protective actions
- Determine critical staff with facility dependencies
- Identify methods to address crisis "fatigue"
- Revisit decisions regarding the operation of a Closed Point-of-Dispensing site
- Increase coordination with local public health officials with fewer assumptions based on federal or international public health agencies
- Create emergency "return to work" procedures if VPN or other technology that promotes remote work is unavailable

Based on industry, this list can grow considerably with inclusion of heavily impacted sectors such as hospitality or retail.

I tend to favor the AAR template from the Homeland Security Exercise and Evaluation Program (HSEEP), as it helps identify a few key improvement plan characteristics, including:

- The issue or area for improvement
- Corrective action needed
- Responsible party
- Start date for corrective action
- Target completion date for corrective action

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As you and your organization identify your lessons learned and areas for improvement, look no further than the HSEEP template to help guide the process and tracking the corrective actions. The template has served many organizations well and will continue to be a leveraged resource post-COVID-19. The HSEEP toolkit, which includes the After Action Report / Improvement Plan template can be found on FEMA's website at <https://preptoolkit.fema.gov/web/hseep-resources>



Thanks for all that you do!

Luis Tapia

## Program Updates by Chet Bojarski

Our October 6<sup>th</sup> session was graciously sponsored by **Fusion Risk Management**. Our guest speaker was **Rich Cooper** who is the Principal of Fusion’s Financial Services practice and leads Fusion’s operational resilience global working groups, teaming with the worldwide community of leaders.

Rich’s presentation focused on “*Speaking Resilience in the Language of Business - Building a resilient firm requires a common language - from the front lines to the board room.*” He provided our members an insightful view with real world reminders of the importance of our role within the Resiliency ecosystem. The highlighted on our ability to better align Resiliency and Crisis response in the global market, and the elevation in visibility as 2020 has developed. Rich reminded us that this is our opportunity be an elevated voice, but it requires us to speak a language that the business can relate to. Rich provided us a great set of visuals and references for our members to consider as we take the next step forward.

We look forward to our November 10<sup>th</sup> session (special date after the election) where we have decided to do a virtual social happy hour with our Chapter starting at 4pm. We recognize that this year has been very unique and we wanted to bring our members together to give us all an opportunity to talk and network, as many have missed that in 2020. We hope that most members will be able to join us as we “sip” back for our meeting and talk with each other. We look forward to seeing you!

*Stay Safe!*

*Stay Resilient!*

*Stay Positive!*

*Chet*

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## North Texas ACP Chapter Meetings

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Meetings are generally held the first Tuesday of every month from 12:00 noon to 2:00 pm. The location varies, so check the Chapter Newsletter or [Website](#) for location information. If you have a topic you would like discussed or presented, please contact any of our board members (Sidebar on page 3).

### Next Meeting

Date	November 10, 2020
Time	4pm—5pm
Location	Virtual Happy Hour Meeting
Topic	An opportunity to just take a moment to relax, discuss random topics, and enjoy each other’s company in an informal setting.

### Meeting Survey



# Business Continuity is more than back up

Business disruption. Every business has experienced it this year, and too many faced the realization that they were not prepared.

As you look ahead to the months to come, how are you preparing your business to remain resilient? We've seen firsthand the damaging effects of downtime, data loss and service interruptions. In the event of future disasters or adverse circumstances, do you have a plan for business continuity?

## Understanding the evolving threat landscape

It used to be that when we talked about data protection, business continuity and disaster recovery, we were talking about recovery from fire, flood or lightning strikes. These disasters were seemingly "acts of God," and the prevailing attitude was, "It's not going to happen to me."

But the threat landscape has changed. Now, in addition to the potential for fires and natural disasters, we have to account for and safeguard our mission-critical systems and data against cyberattacks and ransomware, theft, hardware and software failures, user error, accidental (and sometimes intentional) deletion, and yes—even pandemics.

Link to entire article here at bizjournals.

[Read more](#)

## BC/DR Job Postings

Looking for a new position, Cheyene Marling at BC Management suggests subscribing to their BCM Career Alerts (orange button) on their [website](#). The system quickly notifies professionals once a new job is posted that might be a potential match to your search preferences.

### Posted LinkedIn positions:

Business Continuity Manager  
The Depository Trust & Clearing  
Dallas, TX

IT Business Continuity Program Manager  
EY  
Dallas, TX

BC and DR Lead  
JPMorgan Chase & Co.  
Lewisville, TX

## 2020 Chapter Officers

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## Benefits of Membership

### Why Join?

Knowledge.

Integrity.

Innovation.

Support.

ACP is the premier organization for business continuity professionals providing a powerful networking and learning environment for its members.

Known for its progressive programs, workshops and symposiums, the organization has become a unifying force in defining and leading the continuously evolving fields of business continuity, disaster recovery and emergency response.

We would love feedback from you regarding our meetings. Below are the QR codes for some previous meetings. Scan the code with your phone and answer 10 questions. Thank you.

October Meeting  
Rich Cooper  
Fusion Risk  
Management



September  
Mark Armour  
And Joel Navarro



August Meeting  
ACP National Board  
Scott W. Ream



# Why Cyber Security Is Still So Complex

Consumers, businesses, and entire systems all over the world are under threat on a daily basis. Valuable personal and financial information is exposed and ready for the taking. Simple tasks like using a credit card, a phone, or a computer provide an opportunity to take our money, our identities, and your ways of life. Data breaches are capable of rendering large, powerful companies vulnerable.

As the world evolved and became more technological, attacks evolved along with the new developments.

When humans learned to domesticate animals and grow food, larger settlements were established and societies started to flourish in multiple locations across the world. Sedentary societies then placed value not only in food and clothing, but in things such as cattle, crops, land, houses, and machinery. Commerce was created, value was placed on a new concept - money. Goods were then exchanged for precious metals such as gold, silver, and bronze in the form of coins and paper money years later. The value of money prompted societies to create impenetrable fortresses and sophisticated vaults to keep valuables away from the hands of criminals. As societies became more complex, both crime and remediation efforts evolved along with them. Before the rise of computers, trespasses were much easier to prevent. All we had to do was keep a door locked. The internet has given a new window to climb through for digital assets.

[Link to entire article here at Forbes.](#)

[Read more](#)

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# 2020 MEETING SCHEDULE

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Schedule and Locations are Subject to Change!

## 2020 Dates

November 10	Virtual Happy Hour
December 8	Holiday Luncheon & Year End Event (North Texas Chapter members-only)

*Check [here](#) for most current topic, speaker, and meeting location updates*

Please contact a board member if there is a topic that you would like discussed, if interested in presenting, or know of others who would be willing to present an upcoming meeting.

## How DR Planning Can Help Avoid Government Sanctions

Cyberattacks are disruptive. From dealing with data loss to frustrated customers, any company that has suffered an attack knows the impact reaches far beyond the original breach. And, for companies that are dealing with a ransomware attack, another issue arises: the question of whether or not to pay your attackers a large sum of money to recover systems, applications and data being held “hostage”.

Read the entire article in CPOMagazine:

[Read Here](#)

## [Reduced Rate Program – ACP North Texas](#)

*The value of ACP North Texas is driven by the depth, diversity, and wide-ranging continuity disciplines revealed in its active membership. That means YOU are essential to keeping the chapter relevant and valuable to all ACP members. Therefore, the chapter has approved a Reduced Rate Program to individuals who wish to be active in the ACP North Texas chapter but may need some financial assistance to be a paid member. The Program will provide reimbursement of North Texas chapter membership dues to paid members who satisfy a qualifying classification (student, retiree, unemployed) and who meet minimum activity requirements with the North Texas ACP chapter. For more information on the eligibility requirements and how to apply for the Reduced Rate Program, please visit the ACP North Texas website or use the following link: [https://chapters.acp-international.com/images/northtexas/Membership/Reduced\\_Rate\\_Program\\_NTX\\_ACP\\_0901.pdf](https://chapters.acp-international.com/images/northtexas/Membership/Reduced_Rate_Program_NTX_ACP_0901.pdf).*

## Upcoming Conferences

### DRJ Spring 2021

March 28-31, 2021—Orlando, FL  
Virtual and In-Person

### Continuity Insights 2021

April 27-28, 2021—Minneapolis, MN

## Local Certification Classes

### DRI

12/07/2020—12/11/2020

### CRLE 2000

## ACP Webinars

ACP is proud to partner with the **Official Cyber Security Summit**, rated Top 50 InfoSec Conference to Attend Worldwide.

We have secured Exclusive Access for our network to attend the Virtual 2020 Cyber Security Summit series with **Free Admission** (regularly \$95 admission without code).

Below are the remaining 2020 Conferences:

- Silicon Valley / Northern California – November 10
- New York Metropolitan Area – November 20
- Los Angeles / Southern California – December 10

**Sign up in advance with Code AC-P2020** at [CyberSummitUSA.com](http://CyberSummitUSA.com).

*\*\*\*Registration Code is valid for All Upcoming 2020 Cyber Security Summit Conferences.*

You can earn up to **6 Continuing Education Credits** with your attendance!

## Ongoing Webinars

### Federal Government

[Webinar link](#) Held on the **1st Wednesday of every month at 1 P.M. Central Time.**

### ACP International

[Webinar link](#) Held monthly. Check website for details.

### Firestorm

[Webinar link](#) Held monthly. Check website for details, scroll down and look under Events

### Bright Talk

[Webinar link](#) Random scheduling.

## Courses Beyond Conferences/Webinars

Business Continuity Institute [www.thebci.org](http://www.thebci.org)

Disaster Recovery Institute International [www.drii.org](http://www.drii.org)

InfraGard (Partnership between FBI and Public Sector [www.infragard.org](http://www.infragard.org))

TEEX [www.teex.org](http://www.teex.org)

ISO Based Training <https://pecb.com/training>

National Initiative for Cybersecurity Careers and Studies (NICCS) Training [More info](#)

Here are a more ways to find out what we have planned:

Our web site: <http://northtx.acp-international.com>

Join our [LinkedIn Group](#) for the latest updates

Follow us on **Twitter**: @Northtxacp

