



## June 2019 Newsletter

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*Our Mission: Everything we do professionally and as an organization is dedicated to protecting lives, safeguarding businesses, and fostering community resiliency.*



## President’s Comments

Hello Fellow North Texas Chapter Members.

Welcome to summer. I like summer because of vacation. Vacation time results in less traffic, less crowds at stores and restaurants, and project delays at our companies due to time off. I could use the old adage a double-edged sword here for summer vacations, easy drive into work affects staff availability working projects.

What are your thoughts on the phrase The Age of Continuous Connection? Continually Connected does change things a bit. I grew up with parents who lived through the depression and raised kids in an era of immediate gratification. I’m conflicted with continuous connection because I was raised by parents who believed you don’t contact anyone after 9 pm at night (or before 9 am) and the perception of many of my contacts now expect a somewhat immediate response to their text at 11 pm at night. I’m working through all of the “conventions” of my upbringing. One upbringing convention I will not let go of is still writing a Thank You note; which is a lost skill.

Our lives have been transformed by the age of continuous connection. Those in the business of selling us things want to profile us to better serve our needs and wants. Albeit, it is for them, it is also for us the customer. Those in the business to scam us want to thief our profiles, to become us somehow to take what we have. Usually in the form of identity or money.

As my contacts take vacation too, I’m alleviated of the “do I respond at 2 am because I can’t sleep” or “do I wait until 9 am” like I was brought up with? As my colleagues take vacation, projects stall waiting on the one resource that is critical to project success. If our businesses are to adapt to continuous connection how do we adapt our staffing, our teams, and our team’s strategy? Are we working together to eliminate staffing single points of failure to deliver in the age of continuous connection? Are our continuity strategies, plans, and teams working to ensure resiliency in the continuous connection?

As you can see above I’ve got way more questions than answers. Not sure any of my questions have only one answer either. And some are rhetorical. As our companies become more matrixed and more agile, our continuity strategies and solutions must keep up with change. Which is nothing new for us, however, change is now at an organizational level.

Now that summer vacation time is here get crackin’ to do the things you can do and wait patiently for the things you cannot do.

Until next month, go ahead and send me a text and help me work through the conventions of my upbringing along with my new drive to adapt to the 21st century.

I look forward to seeing each of you at the June 4th meeting.

At your service, Wendy

## Program Updates by Chet Bojarski

We had a fantastic turnout (standing room only!) at our May 7<sup>th</sup> monthly ACP meeting hosted at **Toyota North America Headquarters – Plano**. We appreciate **Mark Doi** and **Team Toyota** for not only hosting our monthly meeting, bringing in all the presenters from Toyota, giving the personalized facility tours, and of course take away gifts for everyone and our own car raffle! The North Texas Chapter also recognizes and appreciates the fantastic Network Social event hosted after our meeting by Toyota, allowing our members to spend some relaxing moments to network and socialize with other ACP North Texas chapter members. Normally, I feel we are in such a rush to get back to work after our meetings, we miss the opportunity to talk to our fellow members about work and life that bonds us all together. We appreciate all Toyota did for our chapter as a site host and sponsor, for the second year in a row!



Summer may be starting, but our chapter keeps going all year long for your professional benefit. We kick off our summer series on June 4<sup>th</sup>, starting at noon at the Boy Scouts of America in Irving. Our speaker (and lunch sponsor) will be: **Terrence Lee, CBCP - Strategic BCP** <https://www.strategicbcp.com/>. Presenting *Operational Resilience: Connecting the Dots*.

Being honest we all know that ensuring operational resilience is a complex process. It requires coordination and cooperation between multiple disciplines which often operate in silos from each other: business continuity management, cyber security, and vendor risk management. With an increased dependency on third-party vendors and digital infrastructure, business continuity teams must evolve and adapt their planning, assessment, exercise, and recovery activities. Organizations are realizing the importance of “connecting the dots” between Business Continuity Management, Cyber Security, and Vendor Continuity Management to provide a complete perspective of threats to operational and organizational resiliency.

We look forward to seeing you at our monthly session this June for a great meeting (don’t forget to RSVP so we have enough food, but update your RSVP if plans change so we do not waste food and over order).

Finally thank you to all those who filled in their zip code during last month’s sign-in. We ask you to continue to do this so we can generate an accurate heat map for attendees of our monthly meetings and continue to provide the best program for our members. Have a great and safe Memorial Day!

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## North Texas ACP Chapter Meetings

Meetings are generally held the first Tuesday of every month from 12:00 noon to 2:00 pm. The location varies, so check the Chapter Newsletter or [Website](#) for location information. If you have a topic you would like discussed or presented, please contact any of our board members (Sidebar on page 3).

### Next Meeting

**Date** June 4, 2019  
**Time** 12:00 pm—2:00 pm  
**Location** Boy Scouts of America  
1325 W. Walnut Hill Lane, Room 103  
Irving, TX 75038 [Map](#)  
**Event** Sponsored by Strategic BCP

### Agenda

Call to Order/Welcome	Wendy Nelson
Featured Speaker	Terrance Lee, CBCP
Program	“Operational Resilience: Connecting the Dots”
New Business	Wendy Nelson
Adjourn	Wendy Nelson

# News from InfoSecurity Magazine

## Geopolitical Cyber Threats and Business Operations

By Mohamed EL Doh  
Published 5/31/2019

Understanding geopolitics contributes greatly in predicting the international behavior towards global issues that may have an effect on its national and economic security.



In this respect, every nation will continue to decisively protect its national interests and welfare which in turn will always be accompanied by possible geopolitical conflicts and tensions. Accordingly, it is of no surprise that the cyber front is becoming a centralized landscape for state sponsored confrontations. Not only because cyber-attacks can be easily cross-continentially conducted by a small number of personnel in contrast to conventional warfare, but also, such attacks usually represents a higher degree of attribution difficulties.

This is evident from a recent [global threat 2019 report](#) by Carbon Black, where it was noted that modern cyber-attacks are becoming “increasingly fueled by geopolitical tensions” and that global governments in 2018 experienced an increased cyber-attacks stemming from China, Russia and North Korea.

Accordingly, cyber-attacks should no longer be perceived as acts with only technical, financial and legal implications, but also with a clear political, social and cultural dimensions that should be seriously considered in any effective cyber preparedness plan.

While many businesses may consider geopolitically influenced cyber-attacks as a threat to governmental entities, no matter their size, businesses and private sector entities should view themselves as a key target for such attacks. In this regards, almost half of the information security professionals [surveyed during](#) this year’s RSA Conference believe that when geopolitical decisions are made, cybersecurity ramifications are not taken into serious considerations.

The criticality of the situation can be further evident from a [recent PwC Survey](#) released in March 2019, where it was found that 72% of worldwide CEOs indicated that their company may be affected by geopolitical cyber activity. [Read more.](#)

## BC/DR Job Postings

### Analyst, Business Continuity

<https://jobs.crelate.com/portal/firestorm/job/puaze5pw1hogzxdy568bt31oo>

Contact Alicia Stevens at [astevens@bcmanagement.com](mailto:astevens@bcmanagement.com) or 562-207-7300

### Sr Analyst, Business Continuity (2 openings)

<https://jobs.crelate.com/portal/firestorm/job/p5tyu6qa4k9a78q3baoerndedr>

Contact Alicia Stevens at [astevens@bcmanagement.com](mailto:astevens@bcmanagement.com) or 562-207-7300

### Resiliency Technology Oversight (TRO), Sr. Analyst

<https://jobs.crelate.com/portal/firestorm/job/uhom9z33tk9c3g8nx94stubeme>

Contact Cheyene Marling at [cmarling@bcmanagement.com](mailto:cmarling@bcmanagement.com) or 714-969-8006

### Corporate Services Business Continuity Specialist

<http://i.rfer.us/BCBSFLXLO7JW>

Contact Patricia Wisniewski at [patricia.wisniewski@bcbsfl.com](mailto:patricia.wisniewski@bcbsfl.com) or 904-905-3850

## 2019 Chapter Officers

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## BCI News

### The BCI reforms requirements for FBCI grade Published 5-30-2019

#### Why Join?

Knowledge.

Integrity.

Innovation.

Support.

ACP is the premier organization for business continuity professionals providing a powerful networking and learning environment for its members.

Known for its progressive programs, workshops and symposiums, the organization has become a unifying force in defining and leading the continuously evolving fields of business continuity, disaster recovery and emergency response.

At a recent meeting the [BCI Global Board](#) approved reforms to the requirements for the FBCI grade.

There are currently around 100 FBCIs from a total of over 9,000 members and a benchmarking study suggested that this was a much lower proportion than other professional bodies. Feedback received from members suggested that some of the requirements for making a contribution to the institute were almost impossible to achieve.

The approved reforms, that apply with immediate effect, replace the need to have achieved 4 contributions from a list of 8 possibilities with a requirement to have contributed at least 120 hours in the previous 5 years from an expanded list. A notable addition is that of recognizing pro bono contributions to local community organizations as valid supporting contributions.

This aligns with the [BCI vision of a world where all organizations, communities and societies become more resilient](#) and an increasing focus on business continuity and resilience professionals demonstrating their value to society and the communities that they live in.

All other requirements for achieving FBCI remain the same. More information can be found hereor by logging into your BCI profile on this site, clicking your name and selecting 'membership upgrades' then the FBCI option. [Read more.](#)

## ACP June Webinar



### *Growing Your Business Continuity Program The Agile Way*

Presented by ACP Sponsor Assurance Software

Be sure to join us Wednesday, June 19 at 12:00 PM EDT to learn how to apply Agile principles to business continuity programs to achieve greater organizational buy-in, higher levels of participation, better preparedness, and the creation of a continuous improvement engine. We will also delve into how to address the opportunities and challenges of operating in today's ever changing and globally connected landscape.

#### Key Takeaways:

- Build continuous feedback into your programs
- Reduce the time of your plan/do/check/act cycles
- Create a bias for transparency

[More information and registration here.](#)

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# 2019 MEETING SCHEDULE

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Schedule and Locations are Subject to Change!

Date	Location
July 9	Boy Scouts of America, Irving
August 6	Boy Scouts of America, Irving
September 10	Site Visit (TBD)
October 1	Federal Reserve Bank, Dallas
November 1	Mary Kay Headquarters, Addison
December 3	Maggiano's Little Italy (Willow Bend), Plano

Check [here](#) for most current topic, speaker, and meeting location updates

Please contact a board member if there is a topic that you would like discussed, if interested in presenting, or know of others who would be willing to present an upcoming meeting.

## Third-Party Risk Management: Your Key



A third-party risk management program is crucial to any organization's overall business continuity strategy. When it comes to cyber security, vendors must be able to prove they understand security and have a mature program in place, including policies and employee training. Any third-party systems linked to the company's network need to have a proper business function and owner and align to the company's own security program – whether secure, monitored or controlled.

In addition, all software and hardware should be validated with the correct security controls and confirmation of security testing and, where required, compliance. If a third-party makes configuration changes, they must go through proper change-management channels to ensure that they align to the client's security program and don't introduce new risk into the environment.

Furthermore, it is vital that companies have 24x7 monitoring as attacks can come any time of day or night. An attack at 9 p.m. that is not detected till 9 a.m. when employees come into the office can be disastrous. And finally, Managed Security Services (MSS) providers should have the experience and skills to recognize what is a real attack and what is a false positive.

As cyber threats continue to evolve and accelerate, information security is becoming a board-level concern rather than just an IT challenge. Sungard Availability Services offers security consulting services designed to not only reinforce your organization's security posture, but vet vendors for business continuity risk.

Please contact me, Michael Arenas at Sungard AS, [michael.arenas@sungardas.com](mailto:michael.arenas@sungardas.com) or directly at 214-991-4036.

# TRAINING OPPORTUNITIES

## Upcoming Conferences

### Gartner Security & Risk Management Summit 2019

June 17-20, 2019 – National Harbor, MD  
Approx. \$3350 (\$350 Discount until 4/19/19)  
[Conference link](#)

### Business Resilience Conference

July 16, 2019 – Grand Hyatt DFW, Dallas, TX 75261  
Approx. \$795 [Conference link](#)

### INTERFACE Dallas

September 11, 2019 – Irving Convention Center  
FREE [Conference link](#)

### DRJ Fall 2019

September 29-October 2, 2019 – Phoenix, AZ  
Approx. \$1395 [Conference link](#)

### DRI2020

March 1-4, 2020—Savannah, GA  
[Conference Link](#)

### DRJ Spring 2020

March 15-18, 2020—Orlando, FL

### Continuity Insights Management Conference 2020

April 20-22, 2020 – Hyatt Regency, San Antonio, TX  
Approx. \$1395  
[Conference Link](#)

## Local Certification Classes

### DRI

**ABCP Certification Class** - BCLE 2000 Dallas 7/15/19 – 7/19/2019, \$2750 Does not include lodging/ transportation. [Class link](#)

**CRMP Certification Class** - RMLE 2000 9/9/19 - 9/13/19 @ Mercedes Benz, Fort Worth, TX, \$2650 Does not include Lodging/transportation. Contact DRI for more info.

**ACRP Certification Class** - CRLE 2000 Dallas 12/9/2019 - 12/13/2019, \$2750 Does not include lodging/ transportation. [Class link](#)

### BCI

CBCI Certification Course  
No local classes scheduled for 2019  
[Class listings](#)

## Ongoing Webinars

### Federal Government

[Webinar link](#) Held on the **1st Wednesday of every month at 1 P.M. Central Time.**

### ACP International

[Webinar link](#) Held monthly. Check website for details.

### Firestorm

[Webinar link](#) Held monthly. Check website for details, scroll down and look under Events

### Bright Talk

[Webinar link](#) Random scheduling.

## Courses Beyond Conferences/Webinars

Business Continuity Institute [www.thebci.org](http://www.thebci.org)

Disaster Recovery Institute International [www.drii.org](http://www.drii.org)

InfraGard (Partnership between FBI and Public Sector)  
[www.infragard.org](http://www.infragard.org)

TEEX [www.teex.org](http://www.teex.org)

ISO Based Training <https://pecb.com/training>

National Initiative for Cybersecurity Careers and Studies (NICCS) Training [More info](#)

Here are a more ways to find out what we have planned:

**Our web site:** <http://northtx.acp-international.com>

Join our [LinkedIn Group](#) for the latest updates

