



# February 2020 Newsletter

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*Our Mission: Everything we do professionally and as an organization is dedicated to protecting lives, safeguarding businesses, and fostering community resiliency.*



## President’s Comments

ACP North Texas,

Since the start of 2020, public health headlines coming out of China suggested the spread of an influenza virus required global attention. As with previous public health incidents, employers continue to play a key role in limiting the disruptive impact on employees and the larger economy.

With the onset of Coronavirus (2019-nCoV), resiliency professionals find themselves both asking and answering questions about what might happen if the processes and technology they safeguard experience disruption from this public health incident.

Pandemic Influenza plans evolved following each significant public health incident, including SARS in 2002, H1N1 in 2009, and Ebola in 2014. As organizations revisit their pandemic influenza plans and continue to closely monitor the spread of the Coronavirus, several questions come to mind:

- How can we protect our workforce?
- How can we protect our worksite?
- What triggers prompt action on the organization’s part?
- What business activities are prioritized?
- Do we have the support/infrastructure needed to work remotely?

While the Centers for Disease Control and Prevention (CDC) may be one the most frequently mentioned agencies involved in this public health issue, keep in mind the importance of strong local relationships. Health departments at the county and state level of government may not have the global view of the CDC but can provide great specificity to what is happening where your organizations are located.

Lastly, has your organization looked into becoming a Closed Point of Dispensing (POD) site for public health preparedness? The opportunity to be a dispensing site for medications or vaccines during a public health incident can be a valuable preparedness measure for organizations looking to further protect their employees and business objectives.

Thank you for all you do to keep your organization resilient!

Luis Tapia

## Program Updates by Chet Bojarski

What an informative event at our January Chapter meeting when we met at FEMA Region VI in Denton TX to kick off our 2020 year. After all the security checks to get in the complex, we opened with a safety briefing for the members. The FEMA portion of the meeting included FEMA leadership, the FEMA Region VI Sector Liaison (Eraina Perrin) sharing some of the lessons learned from recent Hurricanes in the region, and Brad McDannald (FEMA Regional Continuity Manager) providing us the history of the FEMA Region VI facility.

After our meeting, we broke up into two groups and had a tour of “Underground” FEMA and the bunker. If you do not know the history of the facility, you missed a unique tour that showed how things are done today, while respecting the history of the facility and all it has seen over the years. We appreciate the team at FEMA supporting our Chapter by hosting our meeting and all they do for our community.

As a side note, we were lucky to have Brad as our host as he retired from FEMA 3 days later after 41 years of government service. He served 21 years with the US Air Force both active and civil service and 20 years with FEMA as the Continuity Manager responsible for ensuring all government offices (approximately 140,000) in the 5-state area (Texas, Louisiana, Arkansas, Oklahoma, New Mexico) developed COOP Plans to have in place to ensure the government can continue to function in times of emergency. We wish him the best in retirement, and hope that he visits our Chapter meetings from time to time to share his insights with our members.

Our next scheduled meeting will be at Ericsson in Plano starting at Noon on Tuesday, February 4th.

Selma Coutinho will be our host for the event and Ericsson’s presentation will be on 5G. We know that everyone will benefit as 5G is rolling out nationally and this topic is extremely timely for our members. Please ensure you provide a 2-hour window for the meeting to ensure you do not run out of time as we work out the final logistics of the meeting.

Before I close, two items from the FEMA event. 1) During the meeting Luis talked about including some lessons learned in our newsletter, well FEMA delivered! Today we share with you a few that they have seen recently and wanted us to have.

Earth EX 2019 Exercise Lessons Learned - [https://www.resilienceshift.org/wp-content/uploads/2019/12/Earth-EX\\_Lessons-Learned\\_FINAL.pdf](https://www.resilienceshift.org/wp-content/uploads/2019/12/Earth-EX_Lessons-Learned_FINAL.pdf)

Woolsey Fire After Action Report - <https://www.lacounty.gov/wp-content/uploads/Citygate-After-Action-Review-of-the-Woolsey-Fire-Incident-11-17-19.pdf>

Douglas High School Shooting Lessons Learned - <https://www.policefoundation.org/publication/recovering-and-moving-forward-lessons-learned-and-recommendations-following-the-shooting-at-marjory-stoneman-douglas-high-school/>

Mendocino Complex Fire AAR - [https://content.govdelivery.com/attachments/USDHSFACIR/2019/02/27/file\\_attachments/1163540/Mendocino\\_Complex\\_Entrapment\\_FLA.pdf](https://content.govdelivery.com/attachments/USDHSFACIR/2019/02/27/file_attachments/1163540/Mendocino_Complex_Entrapment_FLA.pdf)

Evacuating a hospital in the middle of a wildfire - <https://files.asprtracie.hhs.gov/documents/aspr-tracie-the-last-stand-evacuating-a-hospital-in-the-middle-of-a-wildfire.pdf>

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## North Texas ACP Chapter Meetings

Meetings are generally held the first Tuesday of every month from 12:00 noon to 2:00 pm. The location varies, so check the Chapter Newsletter or [Website](#) for location information. If you have a topic you would like discussed or presented, please contact any of our board members (Sidebar on page 3).

### Next Meeting

**Date** February 4, 2020  
**Time** 12:00 pm— 2:00 pm  
**Location** Ericsson  
6300 Legacy Dr.  
Plano, TX [map](#)

### Agenda

**Presenter** Selma Coutinho  
Director, Security Operations

### Meeting Survey





Letter From the President: 2019 At-A-Glance

2019 was a truly remarkable year. Our community is growing in exciting ways. From the launch of our popular new Cyber Resilience training and certification program to doubling the number of organizations assessed under the Resilient Enterprise Assessment Program to surging growth in the Public Sector track and continued record numbers in our core Business Continuity programs, the future looks bright for the resilience profession. We are bursting with even more ideas for how to serve you and can't wait to get you more involved in 2020.

Since it is the time of year to look back as well as forward, I want to take a moment to celebrate a landmark year for DRI and our larger community. I am very proud to release this year-at-a-glance report to showcase all of this activity. Read on to see exactly what DRI has done for you lately.

With gratitude,

Chloe Demrovsky, CBCV  
President & CEO

[Click here to download from the DRI Library](#)

## BC/DR Job Postings

Looking for a new position, Cheyene Marling at BC Management suggests subscribing to their BCM Career Alerts (orange button) on their [website](#). The system quickly notifies professionals once a new job is posted that might be a potential match to your search preferences. Posted LinkedIn positions:

Business Continuity Analyst

VelvetJobs Dallas, TX, US

<https://www.linkedin.com/jobs/view/1666270830/>

Emergency Management Specialist

Children's Health Dallas, TX

<https://www.linkedin.com/jobs/view/1636472451/>

Business Continuity Analyst

Santander, NA Dallas, TX

<https://www.linkedin.com/jobs/view/1655881198/>

Emergency Management Officer

Parkland Hospital Dallas, TX

<https://www.linkedin.com/jobs/view/1693442810/>

## 2020 Chapter Officers

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### Why Join?

Knowledge.

Integrity.

Innovation.

Support.

ACP is the premier organization for business continuity professionals providing a powerful networking and learning environment for its members.

Known for its progressive programs, workshops and symposiums, the organization has become a unifying force in defining and leading the continuously evolving fields of business continuity, disaster recovery and emergency response.

We would love feedback from you regarding our meetings. Below are the QR codes for the last couple of meetings. Scan the code with your phone and answer 10 questions. Thank you.

10-1-19  
Federal Reserve  
Bank



11-12-19  
Mary Kay



1-14-20  
FEMA



## Register Today for 2020 ACP Summit in Conjunction with Continuity Insights

### Take Advantage of Lowest Available Pricing

Be sure to join your ACP colleagues in San Antonio, Texas for ACP's 2020 Summit! at the Hyatt Regency Hill Country Resort. This time, our Summit will immediately follow Continuity Insights' 18th Annual Management Conference that begins Monday April 20, 2020.

While it is not required to attend Continuity Insights in order to attend the Summit, a \$200 discount will be offered for attending both. Please note that the bundled price changes based on when you register and bundle both.

- By February 16, 2020: \$1,395, or CI Conference + Summit = Total Cost is \$1,190.
- By March 16, 2020: \$1,495, or CI Conference + Summit = Total Cost is \$1,290.
- After March 16, 2020: \$1,595, or CI Conference + Summit = Total Cost is \$1,390.

ACP members should use the discount code **summit** when registering. **Register today; the current pricing will increase soon.**

Other discounts cannot be combined with the Summit discount (e.g. BCI, DRII, etc). If you register for the Summit only, you pay the full cost of the Summit (\$195) and register directly with the ACP.

Once registration is available, you can register for the ACP Summit while registering for the CI conference, right on the CI registration page. If registering ONLY for the ACP Summit, visit the ACP website once the registration page is available. **That's coming soon.**

The goal of having our summit directly after CI is to make it as convenient as possible and to minimize travel expenses. Continuity Insights begins on Monday April 20, 2020 and ends Wednesday, April 22 in the afternoon. The ACP Summit begins Wednesday afternoon and features a welcome reception that evening. The Summit then runs all day Thursday, April 23 concluding at 4 pm.

More information on the conferences can be found [here](#). Plan to be there.

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# 2020 MEETING SCHEDULE

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Schedule and Locations are Subject to Change!

## 2020 Dates

February 4	Ericsson, Plano
March 3	Sirius Computer Solutions (New Location), Dallas
April 7	Fannie Mae (Granite Park VII), Plano
May 5	TBD (Hosted by Fusion) 3 Hour Afternoon Workshop & Networking Event
June 2	Toyota Motors North America, Plano
July 7	Boy Scouts of America, Irving
August 4	Boy Scouts of America, Irving
September 1	Sirius Computer Solutions (New Location), Dallas
October 6	TBD (Hosted by Fusion)
November 10	Boy Scouts of America, Irving
December 8	Holiday Luncheon & Year End Event (North Texas Chapter members-only)

Check [here](#) for most current topic, speaker, and meeting location updates

Please contact a board member if there is a topic that you would like discussed, if interested in presenting, or know of others who would be willing to present an upcoming meeting.

## Four Top Security Predictions for 2020

By Hal Lonas  
January 24, 2020



The total cost of data breaches is expected to increase nearly 70 percent over the next five years, from \$3 trillion in 2019 to more than \$5 trillion in 2024, [according](#) to a recent Juniper Research report. Given the rising damages along with cybercriminals' continually evolving tactics, it's more critical than ever for organizations to not only protect against current threats but also understand and protect against evolving threats and tactics. Below are the top four security predictions that researchers and other executives at cybersecurity firm Webroot believe businesses should be aware of moving into 2020.

Phishing and Other Social Engineering Scams Will Become Even More Sophisticated, Targeted and Believable [READ MORE](#)

## Business Leaders are Struggling to Adapt Amid Political and Economic Uncertainty

By Tim Wren  
Published January 22, 2020

Political and economic uncertainty are creating shifts in the global business landscape and leaving business leaders struggling to adapt according to [BSI's third Organizational Resilience Index](#), which surveyed 800 global business leaders.



The research looked at the four key areas of organizational resilience: leadership, people, process and product and found that just one-third of CEOs are confident in the long-term survival of their business, underscoring the acute need for businesses to become more resilient to survive turbulent times.

This statistic may not be all that surprising given that [the average length of time a company is on the S&P Index is declining](#). For comparison, in 1964, the average index tenure was 33 years, however within the next decade, researchers expect tenure to dwindle to just 12 years. [READ MORE](#)

# TRAINING OPPORTUNITIES

## Upcoming Conferences

### Business Resilience Conference

March 26-27, 2020—San Diego, CA

[Conference Link](#)

### DRI2020

March 1-4, 2020—Westin Savannah Harbor Golf Resort  
Savannah, GA

Approx. \$1395 (DRI Certified) [Conference Link](#)

### DRJ Spring 2020

March 15-18, 2020—Orlando, FL

[Conference Link](#)

### Continuity Insights Management Conference 2020

April 20-22, 2020 – Hyatt Regency, San Antonio, TX

Approx. \$1395 [Conference Link](#) (\$200 Discount if attending both conference and ACP Summit)

### ACP Summit (Post Conference)

April 22-24, 2020 – Hyatt Regency, San Antonio, TX

Approx. \$195 (Link to follow)

### DRJ Fall 2020

September 28—October 1, 2020—Phoenix, AZ

### INTERFACE Dallas

October 14, 2020—Irving Convention Center

[Conference Link](#)

### DRJ Spring 2021

March 28-31, 2021—Orlando, FL

### Critical Facilities Summit

2020 TBA

### North Texas Facilities/Managing Green Buildings Expo

2020 TBA

## Local Certification Classes

### DRI

**ABCP Certification Class** - BCLE 2000 Dallas 3/9/2020 -

3/13/2020, \$2750 Does not include lodging/

transportation. [Class link](#)

### BCI

CBCI Certification Course (Dallas, TX)

December 2-4, 2020 through Premier Continuum

[Class Link](#)

## Ongoing Webinars

### Federal Government

[Webinar link](#) Held on the **1st Wednesday of every month at 1 P.M. Central Time.**

### ACP International

[Webinar link](#) Held monthly. Check website for details.

### Firestorm

[Webinar link](#) Held monthly. Check website for details, scroll down and look under Events

### Bright Talk

[Webinar link](#) Random scheduling.

## Courses Beyond Conferences/Webinars

Business Continuity Institute [www.thebci.org](http://www.thebci.org)

Disaster Recovery Institute International [www.drii.org](http://www.drii.org)

InfraGard (Partnership between FBI and Public Sector

[www.infragard.org](http://www.infragard.org)

TEEX [www.teex.org](http://www.teex.org)

ISO Based Training <https://pecb.com/training>

National Initiative for Cybersecurity Careers and Studies (NICCS)

Training [More info](#)

Here are a more ways to find out what we have planned:

Our web site: <http://northtx.acp-international.com>

Join our [LinkedIn Group](#) for the latest updates

Follow us on **Twitter:** @Northtxacp

**ACP**

ASSOCIATION OF CONTINUITY PROFESSIONALS

