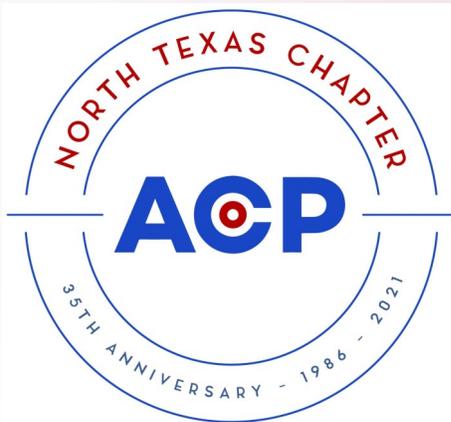




April 2021  
Newsletter



*Our Mission: Everything we do professionally and as an organization is dedicated to protecting lives, safeguarding businesses, and fostering community*



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President’s Comments

It has now been a year since many moved out of their office and started working from home. Over the year, there have been many challenges, changes and successes for each of us. As a professional organization that focuses on Resiliency, Crisis Management and Planning, this year has been especially challenging for many of our members in different ways.

Some have dealt with business and professional challenges. Maybe your company may have fully supported your discipline and you were prepared for the Pandemic and just implemented your plans (good for you!). Other companies thought they were prepared, but needed your assistance to add quite a few enhancements to ensure the plans in place met the unique challenges that came with a global Pandemic. Then there were others whose companies implemented a reduction in workforce during COVID-19 impacting some of our members.

But over and above work, we also had family blessings and opportunities. Whereas some of the workforce continued to go to work each day through the pandemic (THANK YOU), others have had the need to utilize a home office. If you had an existing office, great, but if not, you may have had to scramble to rearrange furniture, allocate equipment, or coordinate time with your significant other to use the office for a Zoom meeting. If you have a family you had to deal with the additional family balance, closeness or separation that the Pandemic forced upon us. No matter what, you made your situation work in part because within our discipline’s DNA, that is all we know, just work through it until we are done.

As we inch closer to coming out of the Pandemic, each of us will have our own unique story of what the past year was like. I, like you, found out much about friends, family, work, and co-workers that we never knew before. Whatever you had to deal with this past year, I wanted to close by recognizing your accomplishments and commitment. Not just professional, but also everything you have personally dealt with through this as maybe most importantly we found out much about ourselves and the strength we have. I hope each of you applies that new knowledge to add to the commitment you personally have as professionals and family members. A year ago, you may never have known you were as “resilient” as your discipline, but you found out you really are. The North Texas ACP Chapter strongly supports each of you. **Chet Bojarski, MBCP, President NT Chapter of ACP**

## Program Updates by Scott Williams

Are you really prepared? Is your Team prepared? Will your Leadership be engaged? Will you make mistakes? These were the questions posed by in our March Chapter Meeting by **Michael A. Costanzi**, CFE, Corporate Security Manager, HilltopHoldings as he presented to us the topic of: “Crisis Management – A Different Way to Prepare”. Mr. Costanzi brought insight from his 23 years of service in the FBI, most recently serving as the FBI Assistant Special Agent in charge of the Dallas Field Office. He shared personal accounts of his involvement in recent local, yet nationally recognized crises in the Dallas area providing practical ways we as continuity professionals can handle our own crisis situations for our businesses. We certainly appreciate Mr. Costanzi’s straight-forward approach to this topic and his willingness to share with us.

For our April 6<sup>th</sup> Meeting, we’ve asked **Shane Mathew**, MPH, CBCP, Vice President, Professional Services at Virtual Corporation and Host of The Failover Plan Podcast to speak to us on the topic “*Is your BIA effective or are you using it ineffectively? How 2020 Changed My View on ‘Traditional’ Business Continuity*”. Shane serves as the leader of all professional services at Virtual Corporation where he oversees the consulting and software implementation services for the organization. Prior to joining the team, Shane served in various leadership roles within business continuity and emergency management in both healthcare and governmental organizations. Most recently, Shane was responsible for the creation of organizational resilience efforts within the retail pharmacy division of DaVita, a Fortune 200 renal services and healthcare company. Shane started his career in public health and led a team charged with developing bioterrorism response and mass prophylaxis plans for the CDC and local government. Shane has led the creation and implementation of business resiliency and risk identification programs for several organizations, including governmental, medical centers and a multi-site, national pharmaceutical division of a global healthcare organization. During those experiences, he managed two separate consultant teams and oversaw programs at covered four national locations. Shane has also developed his own all-hazards risk management company that helped a broad range of public and private sector clients- including a global IT Services company, keep their people and assets safe. Shane has also worked with Virtual Corporation as a consultant, managing client accounts. He’s also managed a multi-disciplinary team of government officials charged with preparing the local government and population for various health emergencies. Also, if you’re looking for a great podcast related to Business Continuity and all that entails, check out his show. He has interviewed several professionals in our field from all over including some of our very own North Texas ACP Chapter Members!

### Scott Williams, CBCP, MBCI

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## North Texas ACP Chapter Meetings

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Meetings are generally held the first Tuesday of every month from 12:00 noon to 2:00 pm. The location varies, so check the Chapter Newsletter or [Website](#) for location information. If you have a topic you would like discussed or presented, please contact any of our board members (Sidebar on page 3).

### Next Meeting

### QR Code

<b>Date</b>	April 6, 2021
<b>Time</b>	Noon—1:30pm
<b>Location</b>	Virtual Meeting
<b>Topic</b>	<i>Is your BIA effective or are you using it ineffectively?</i>
<b>Presenter</b>	<b>Shane Mathew</b> , MPH, CBCP, Vice President, Professional Services at Virtual Corporation



# How to Manage Risk and Build BC that Create Resilience

## 2021 Chapter Officers

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In the world of business, managing risk takes on many different forms. Whether you are a for-profit business, a non-profit corporation, or a government agency, you have exposure to risk in some form. Managing risk speaks to an organization's health and its capability to stay engaged in performing its mission, even when faced with adversity.

Read entire article from Security Infowatch [here](#).

## BC/DR Job Postings

Looking for a new position, Cheyene Marling at BC Management suggests subscribing to their BCM Career Alerts (orange button) on their [website](#). The system quickly notifies professionals once a new job is posted that might be a potential match to your search preferences.

Southern Glazer's Wine & Spirits reached out to our Chapter as they have an immediate need for a Disaster Recovery Manager (Texas or Florida). For anyone interested in the position, please post for it. If you are a current ACP member and if you send an email to [northtexas@acp-chapters.com](mailto:northtexas@acp-chapters.com), we can also connect you directly with the recruiter.

### Posted LinkedIn positions:

Disaster Recovery Specialist  
AECOM  
Dallas, TX

IT Disaster Recovery Architect  
GuidePoint Security  
Dallas, TX

Technology Continuity & Resiliency  
Wells Fargo  
Dallas, TX

**“When you reach the end of your rope, tie a knot in it and hang on.”**

**Franklin D. Roosevelt**

## Benefits of Membership

### Why Join?

Knowledge.

Integrity.

Innovation.

Support.

ACP is the premier organization for business continuity professionals providing a powerful networking and learning environment for its members.

Known for its progressive programs, workshops and symposiums, the organization has become a unifying force in defining and leading the continuously evolving fields of business continuity, disaster recovery and emergency response.

We would love feedback from you regarding our meetings. Below are the QR codes for some previous meetings. Scan the code with your phone and answer 10 questions. Thank you.

March Meeting  
Michael Costanzi  
Hilltop Holdings



February Meeting  
Brent E. Leatherman  
FBI, Dallas



January Meeting  
Michael Boettcher  
Morgan Stanley



## Chapter Membership Information

News from your Membership Director: I just wanted to take this time to thank you for your past membership and remind you that your ACP North Texas chapter membership will **expire on December 31, 2020**. We believe the North Texas Chapter provides many benefits including networking opportunities and actionable, valuable information shared at our monthly meetings.

We encourage you to renew your membership by clicking [here](#) and select **Renew**. If you need an invoice or online assistance, please contact ACP National headquarters at (800) 445-4227 or [customercare@acp-international.com](mailto:customercare@acp-international.com).

If you are unemployed, retired, or a full-time student, AND you want to remain active with the chapter please visit our chapter website (<https://chapters.acp-international.com/northtexas>) to find information on our **Reduced Rate Program**.

We look forward to seeing you at our next monthly meeting.

Joel Navarro, CBCP, MBCI

## Business continuity: Coronavirus crisis puts CIOs' plans to the test

As the COVID-19 coronavirus rattles industries, it's more important than ever for IT leaders to ensure employees have the tools they require to work remotely and securely.

"When traditional channels and operations are impacted by the outbreak, the value of digital channels, products and operations becomes immediately obvious," according to Gartner analyst Sandy Shen. "This is a wake-up call to organizations that focus on daily operational needs at the expense of investing in digital business and long-term resilience."

For most organizations, that means a boost in business continuity (BC) planning. From executing "fire drills" associated with cyberthreats to spinning up additional data centers and communicating about the challenges of remote work, IT leaders are facing down COVID-19.

Read the entire article from CIO: [click here](#).

# Member Volunteer Opportunities.

Please send an email to [northtexas@acp-chapters.com](mailto:northtexas@acp-chapters.com) and volunteer!

## Committee Titles in Bold Proposed Objectives Follow

**Chapter Historian** As Chapter Historian, generate a history of the ACP NT as best as possible in 2021. Identify, document and interview (as appropriate) past (board) members & identify chapter accomplishments and milestones. Deliverable considerations would be a Year-end presentation at our holiday event, consideration of a regular article in 2021 to be included in our Chapter Newsletter and coordinated within our social media platforms (under separate committee).

**Chapter By-Laws review** Review and update the current North Texas Chapter By-Laws to ensure alignment with the National By-Laws and our Chapter. Present to the Board of Directors and then Chapter Members for review.

**Chapter Growth & Awareness Program** Develop and document a proposed cohesive and engaging program that drives Awareness and Growth of our program and our disciplines through the specific recommendations and use of Marketing, Community and Social Media platforms (including university partnerships?)

**2021 Year-end Holiday Event Committee** Develop, coordinate, and host (President can host event) the December 2021 North Texas Chapter Year-end review within the budget as approved by the 2021 ACP NT Board of Director.

**Community Service Opportunities** Identify & propose Community Charity opportunities that Chapter individuals or the entire Chapter can volunteer for as a team. Objective is to be a more active Chapter member in the communities we serve.

**Job and temporary consulting opportunities** Develop and document a proposed internal chapter process (includes internal POC and communication avenues/best practices) ensuring chapter members are aware, on a timely basis or possibly on demand, of new job opportunities (be they full time, part time, volunteer) within our disciplines. Output may also consider a current or future phase on how to identify a database of active members interested in new opportunities, if recommended and or appropriate.

**2021 Summit Meeting** Identify the need, recommendation, and if approved the coordination of an ACP North Texas Summit in later 2021. Objective is to benefit the members, and community and region we serve as it relates to our Chapters discipline. Summit could also be in partnership with other ACP Chapters as appropriate.

**2022 Board Nomination Committee (2-3)** Committee shall ensure a Chapter Board nominations are in place for 2022 in alignment with the Chapter By-Laws. Committee to coordinate acceptance of all nominations, present candidates to membership, facilitate the membership voting process, and deliver the results to the Board of Directors, which will then be announced by the Board to the Members.

**Mentorship Program** As point of contact for the Mentorship Program, review existing program, recommend any enhancements, and facilitate the matching of Mentors/Mentees for the calendar year.

**Third Party Best Practices** Committee would collaborate to develop a document that would be shared with others on the best practices when using Third Party services. Output would include a white paper issued under the cover of the ACP North Texas to be available to businesses or professionals based on the contributions of its members.

### **2020 Audit Committee**

**(no additional volunteers needed, audit in progress)** The Audit Committee will examine all 2020 Chapter financial records and make a report of their findings. Present output to the Board of Directors for review. Once approved and complete, Treasurer to provide certification to National ACP by end of March for previous year.

## Upcoming Conferences

### [Continuity Insights 2021](#)

April 27-28, 2021—Minneapolis, MN

### [Continuity Insights Management 2021](#)

October 4-6, 2021—Minneapolis, MN

### [International Conference on Business Continuity](#)

August 9, 2021—New York, NY

## ACP Webinars

### **BC and Power/Internet Issues While Working Remote**

**April 22, 2021 3pm Central**

**Presented by: Michael Harding, AFBCI, CBCP**

**[Click here to register!](#)**

## Ongoing Webinars

### Federal Government

[Webinar link](#) Held on the **1st Wednesday of every month at 1 P.M. Central Time.**

### ACP International

[Webinar link](#) Held monthly. Check website for details.

### Firestorm

[Webinar link](#) Held monthly. Check website for details, scroll down and look under Events

### Bright Talk

[Webinar link](#) Random scheduling.

## Courses Beyond Conferences/Webinars

Business Continuity Institute [www.thebci.org](http://www.thebci.org)

Disaster Recovery Institute International [www.drii.org](http://www.drii.org)

InfraGard (Partnership between FBI and Public Sector)  
[www.infragard.org](http://www.infragard.org)

TEEX [www.teex.org](http://www.teex.org)

ISO Based Training <https://pecb.com/training>

National Initiative for Cybersecurity Careers and Studies (NICCS) Training [More info](#)

[Here are a more ways to find out what we have planned:](#)

Our web site: <http://northtx.acp-international.com>

Join our [LinkedIn Group](#) for the latest updates

Follow us on **Twitter:** @Northtxacp



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