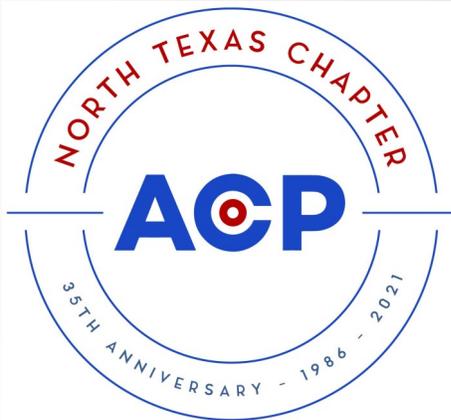




November 2021
Newsletter

Our Mission: Everything we do professionally and as an organization is dedicated to protecting lives, safeguarding businesses, and fostering community



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President’s Comments

During the Pandemic we were all locked down in different ways, at different times which led to us dealing with it in different ways, both professionally and personally. Then, throw in the Texas arctic blast of February 2021, just for grins. But if you are like my wife and I, at some point we were tired of being inside the house. I recognize being in Texas we were blessed to have more freedoms to make our own personal safety decisions, but many of our traditional fun activities were not available. Gone were in person baseball and football games replaced with the sounds of cheering fans piped in over the sound system. Seasonal festivities like Oktoberfest’s, community and regional festivals & fairs, live concerts and other public events, which we look forward to, were cancelled or only on video. (Sorry to bring back those memories).

Last fall, I came across the Dallas Symphony which had created a unique way to connect with its patrons to keep that “live” concert engagement. It was the “DSO Concert Truck” that traveled around North Texas to provide live outdoor mini concerts. We found ourselves attending one of them at NorthPark Center in Dallas. It was a simple creative concept.

They used a small box type truck with a flip down side that turned into a mini mobile stage. Add some stage lighting, bring about 75 chairs, include a good sound system, put a baby grand piano in the middle of it, get a few of the DSO musicians (string and pianist) to participate, advertise, and you have a pop up mini-concert in a parking lot. It was so unique and appreciated because we had missed the live experience and they figured out a way to bring it to their current and future patrons. Best of all it was free!

So, what does this have to do with Resiliency? Well as I sat there and enjoyed the concert, it made me think about how they kept their patrons engaged in the benefits of what they offer, even in the middle of the pandemic. It was a simple yet successful mini concert concept. It reminded me that we as professionals must continue to bring the message and benefits of what we do directly to where our business is, not expect the business to look for us in the middle of an extended crisis.

As professionals, we recognize the need to always educate our business partners about the value of planning and testing. The DSO reminded me that we sometimes need to make the extra effort to bring our talents directly to our business partners. So I ask, as many businesses worked remotely during the Pandemic, did you expect them to come to you? Or did you take your resiliency program ongoing investment to your business partners?

Chet Bojarski – President ACP North Texas Chapter

Program Updates by Scott Williams, CBCP, MBCI

The October 2021 North Texas ACP Chapter Meeting was held virtually and hosted by Toyota North America. Mark Doi, CBCP, National Manager Business Continuity Management for Toyota Financial Services, along with Scott Hildner (Senior BCM Analyst), Dean de la Garza (Senior BCM Analyst), Dustin Carter (Technology Recovery Analyst), and Brayden Funderburk (Business Recovery Analyst) from Toyota North America presented a “Business Continuity Management Overview of One Toyota”. The teams provided us with a Virtual Tour of the Toyota North America campus and provided insight into the Technology Recovery Planning aspects of their program. They spoke to the value of building relationships within Technology to help champion continuity work in those spaces. This also related to the importance of working with stakeholders to develop end-to-end work flow processes for their Vendor Lifecycle as well. We also had the opportunity to hear how Toyota has thus far managed the COVID-19 Pandemic including the use of multiple continuity strategies being utilized to return employees to campus. It is always a pleasure to have Toyota present to our chapter and we appreciate their continued support over the years. Looking forward to connecting in-person with them again at some point in the near future.

This November, we’ve asked Steve Waken of Waken Resources – Technology & Risk Management Solutions to speak to us on the topic “Transitioning Your Career from Corporate to Consulting”. Steve spent 36 years at AT&T serving in a variety of positions in Engineering and Operations Management before becoming the Assistant Vice President of their Business Continuity Management Program. His teams worked across the global footprint to prepare for and respond to all types of disasters, from hurricanes and earthquakes, to technology failures, pandemics, terrorism, workplace violence and labor actions. Under Steve’s leadership, this team was recognized in 2012 by the US Department of Homeland Security as the first and only Communications Company to achieve its Private Sector Preparedness certification. Steve will share with us how he successfully managed to pick up side work in the Continuity space during his career in Corporate America which eventually led to moving into full-time consulting and to starting his own business.

We look forward to seeing you all again “virtually” on Tuesday, November 2, 2021 at our next North Texas Chapter meeting of the ACP!

-Scott

North Texas ACP Chapter Meetings

Meetings are generally held the first Tuesday of every month from 12:00 noon to 2:00 pm. The location varies, so check the Chapter Newsletter or [Website](#) for location information. If you have a topic you would like discussed or presented, please contact any of our board members (Sidebar on page 4).

Next Meeting

Date	November 2, 2021
Time	Noon—1:30pm
Location	<i>Virtual via ZOOM</i>
Topic	“Transitioning Your Career from Corporate to Consulting”
Presenter	Steve Waken of Waken Resources

QR Code



Holiday Gift Request

With our Holiday Lunch about 6 weeks away, we are reaching out to you for company (or vendor) holiday gift donations. We appreciate that each company has different donation capabilities and we welcome them all!!

Since we are in a new dispersed work environment, our committee put their heads together to think of the best and safest way to gather and distribute gifts. It makes sense to split your gifts into three categories – please see our guidelines below:

- You have plenty of small freebies?
 - Prepare to bring up to 60 items, and be ready to drop them into individual gift bags when you arrive.
- Larger in size? This will be perfect for our ‘mystery prize’ category!
 - We are asking that you bring this donation already holiday wrapped, and be ready to set them on the table.
- Generous gift card? This may qualify your company for sponsorship recognition!
 - If you are bringing gift cards valued at \$50 or more, please let us know ahead of time, so we can display your company name.

Everybody loves to walk away with a prize, so please do what you can to help make this a fun celebration!

Please let Dianne know in advance what category of gift you will be bringing, so we can plan accordingly (not just larger gifts). dmstephens@globe.life

If you have any questions on any of the above, please reach out to Dianne.

BC/DR Job Postings

Looking for a new position, Cheyene Marling at BC Management suggests subscribing to their BCM Career Alerts (orange button) on their [website](#). The system quickly notifies professionals once a new job is posted that might be a potential match to your search preferences.

Two job openings at Western Alliance Bank in Phoenix, AZ:

Here is the link to the Sr. Business Continuity & Disaster Recovery Analyst job requisition.

https://westernalliancebank.wd5.myworkdayjobs.com/WAB/job/Phoenix-AZ/Senior-Business-Continuity---Disaster-Recovery-Analyst_R2793

Here is the link to the Sr. BCDR Analyst – Disaster Recovery Specialist job requisition.

https://westernalliancebank.wd5.myworkdayjobs.com/WAB/job/Phoenix-AZ/Senior-BCDR-Analyst--Disaster-Recovery-Specialist_R2826

Posted LinkedIn positions:

Senior Analyst—Business Continuity
Citi
Irving, TX

Disaster Recovery Lead
Collabera Inc.
Arlington, TX

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“You will face many
defeats in life, but never
let yourself be
defeated.”

Maya Angelou

SAVE THE DATE!

**ACP NORTH TEXAS CHAPTER
HOLIDAY EVENT**

**Tuesday December 7th, 2021
11:00 AM to 1:30 PM**

Only current members will receive an invitation to the holiday event.
Seating is limited and registration is required.

Member invitations will be sent out in November.

Sponsored by
Association of Continuity Professionals
North Texas Chapter Board

Questions, please contact northtexas@acp-chapters.com



Smoke Alarms at Home

SMOKE ALARMS ARE A KEY PART of a home fire escape plan. When there is a fire, smoke spreads fast. Working smoke alarms give you early warning so you can get outside quickly.



SAFETY TIPS

- Install smoke alarms in every bedroom. They should also be outside each sleeping area and on every level of the home. Install alarms in the basement.
- Large homes may need extra smoke alarms.
- It is best to use interconnected smoke alarms. When one smoke alarm sounds, they all sound.
- Test all smoke alarms at least once a month. Press the test button to be sure the alarm is working.
- Current alarms on the market employ different types of technology including multi-sensing, which could include smoke and carbon monoxide combined.
- Today's smoke alarms will be more technologically advanced to respond to a multitude of fire conditions, yet mitigate false alarms.
- A smoke alarm should be on the ceiling or high on a wall. Keep smoke alarms away from the kitchen to reduce false alarms. They should be at least 10 feet (3 meters) from the stove.
- People who are hard-of-hearing or deaf can use special alarms. These alarms have strobe lights and bed shakers.
- Replace all smoke alarms when they are 10 years old.

FACTS

- ❗ A closed door may slow the spread of smoke, heat, and fire.
- ❗ Smoke alarms should be installed inside every sleeping room, outside each separate sleeping area, and on every level. Smoke alarms should be connected so when one sounds, they all sound. Most homes do not have this level of protection.
- ❗ Roughly 3 out of 5 fire deaths happen in homes with no smoke alarms or no working smoke alarms.



**NATIONAL FIRE
PROTECTION ASSOCIATION**

The leading information and knowledge resource
on fire, electrical and related hazards

Benefits of Membership

Why Join?

Knowledge.

Integrity.

Innovation.

Support.

ACP is the premier organization for business continuity professionals providing a powerful networking and learning environment for its members.

Known for its progressive programs, workshops and symposiums, the organization has become a unifying force in defining and leading the continuously evolving fields of business continuity, disaster recovery and emergency response.

We would love feedback from you regarding our meetings. Below are the QR codes for some previous meetings. Scan the code with your phone and answer 10 questions. Thank you.

October Meeting
Mark Doi and Team
Toyota
BCM Program



September Meeting
Dr. Ron Timmons
UNT, Denton
Emergency Mgt.



August Meeting
Benj Korson
Frontiers of Flight
Dallas Love Field



Reminder: ACP National Survey

You received an email from National about the ACP National survey. If you have not already provided your input, please do so by the 29th of October. Your opinion counts and you will be entered for prize packages from National!

Tips for improving your approach to Business Continuity Exercises

For many organizations, a business continuity exercise is seen as a necessary evil rather than something that is regularly embraced as a way of improving your team's capabilities. Here, Andy Osborne offers three tips for improving your BC exercising strategy.

Practice makes permanent

Most people are familiar with the phrase 'practice makes perfect'.

Practice (which in a business continuity context largely means exercising, rehearsing or testing) embeds activities and eventually, through repeated practice, makes them second nature. With sufficient practice we can reach a point where, in response to the appropriate trigger, we'll automatically carry out the activity, exactly as we learned it, without having to think too much about it.

To read the entire article at ContinuityCentral: [CLICK HERE](#).

REQUEST: 2022 Member Meeting Rooms

We assume in person meetings are in our future so we are looking to lock in our 2022 monthly meeting locations. Our meeting dates have been set and if you can donate the use of a conference room at your facility to host one or more of our chapter meetings, please reach out to our Programs Director (Scott Williams) as soon as possible to lock in your date(s). Hosting a physical meeting does NOT require you to provide the meeting speaker. The ACPNT board has agreed to support Hybrid meetings in 2022 as we recognize the convenience for some members along with the chance that some in person meetings may not occur as scheduled due to last minute company/facility/health restrictions. But we definably want to plan out 2022 in a positive way. Thank you to all our members for the support.

Upcoming Conferences

DRJ Fall 2021

October 11—14 Virtual

Continuity Insights Management 2021

October 4-6, 2021—Minneapolis, MN

13th Annual Eastern Great Lakes Chapter Conference

November 10, 2021
9:30 am CT—5:30 pm CT
In person or virtual

[Click here to learn more about attending](#)

Upcoming Webinars

Has the Cybersecurity Landscape Killed Backups?

For more information [CLICK HERE](#)

Addressing the Pitfalls of Working from Home

For more information [CLICK HERE](#)

**Remember, time
change coming soon:
Sunday
November 7th
Turn your clocks back!**

Ongoing Webinars

Federal Government

[Webinar link](#) Held on the **1st Wednesday of every month at 1 P.M. Central Time.**

ACP International

[Webinar link](#) Held monthly. Check website for details.

Firestorm

[Webinar link](#) Held monthly. Check website for details, scroll down and look under Events

Bright Talk

[Webinar link](#) Random scheduling.

Courses Beyond Conferences/Webinars

Business Continuity Institute www.thebci.org

Disaster Recovery Institute International www.drii.org

InfraGard (Partnership between FBI and Public Sector www.infragard.org)

TEEX www.teex.org

ISO Based Training <https://pecb.com/training>

National Initiative for Cybersecurity Careers and Studies (NICCS) Training [More info](#)

[Here are a more ways to find out what we have planned:](#)

Our web site: <http://northtx.acp-international.com>

Join our [LinkedIn Group](#) for the latest updates

Follow us on **Twitter:** @Northtxacp

