



RICHMOND, VA

UCI ROAD WORLD CHAMPIONSHIPS
RICHMOND 2015 | USA



“Business as usual”

-maybe not commute as usual!

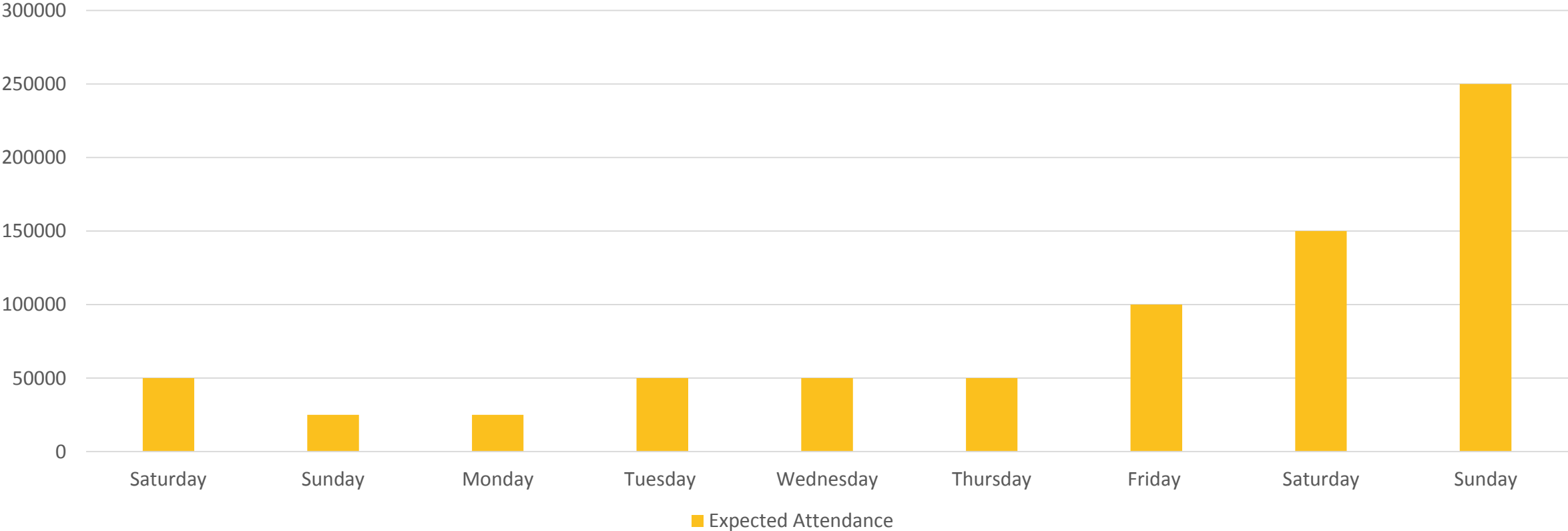




Impact

- Access to UNOS facilities
- Road closures
- Parking

Expected Attendance



Major road impact area



Options for Employees

- 24-hour operating group can work from the hot site work space
- Others may want to telework
 - Review software access for those with company laptops and for others
- Have departments test telework
 - This can be used as a test of our business continuity plans
- Work with individual departments to test

BC Plans

- Review the ability to work from the hot site (alternate work space)
- All departments test telework – really a test of business continuity plans
- Develop Alternate Work Strategy, reviewed with senior managers
- Develop “matrix tool” (spreadsheet) for alternate work; compiled results
- Met with business units to review alternatives & TESTING needed
- Develop/issue/train Remote Workers Handbook (Desktop Support)
- Roll out new remote access software, hold training sessions
- Post Navigate Richmond road info daily on Inside UNOS

What Happened

- **All 24-hour phone staff worked at Hot Site for 11 days**
- **All equipment set up like HQ and tested; Paper files moved from HQ**
- **Many others worked from home (PC, Phone, Web meetings)**
- **Surveyed employees on remote work experiences – VERY GOOD!**
- **Parking and other issues reviewed/resolved by Facilities Dept.**
- **Reviewed telework/work from home policy (emergency or other)**
- **Used the plans for the NEXT event!**

Close call!

